iCOMM™

Website Overview

The *i*COMM™ website provides you with remote access to monitor heater and boiler functionality.

Web Browser Software Configurations

The web browser versions that have been validated to be used with the *i*COMM™ website are as follows:

- Internet Explorer - version 6 or 7
- Firefox - version 3
- Safari - version 3

Login

As part of the registration process, *i*COMM™ website users are sent an email with their user name and password.

To log in to the website:

Please enter your account information:

User Name: _____
Password: _____
□ Remember me next time.
                    Log In

Forgot password?

1. At the web site login page, enter your user name.
2. Enter your password.
3. Click **Log In**.

To retrieve your password:

1. Click **Forgot Password**.
2. Enter your user name.
   - Your user name is your email address.
3. Click **Submit**.
   - If the user name is valid, your password is emailed to you.
   - If the user name is invalid, a message appears stating "*We were unable to access your information. Please try again.*"
4. Check your email inbox for the password.