Website Overview

The iCOMM™ website provides you with remote access to monitor heater and boiler functionality.

Web Browser Software Configurations

The web browser versions that have been validated to be used with the iCOMM™ website are as follows:

• Internet Explorer - version 6 or 7
• Firefox - version 3
• Safari - version 3

Login

As part of the registration process, iCOMM™ website users are sent an email with their user name and password.

To log in to the website:

1. At the website login page, enter your user name.
2. Enter your password.
3. Click Log In.

To retrieve your password:

1. Click Forgot Password.
2. Enter your user name.
   • Your user name is your email address.
3. Click Submit.
   • If the user name is valid, your password is emailed to you.
   • If the user name is invalid, a message appears stating “We were unable to access your information. Please try again.”
4. Check your email inbox for the password.